

SANDERS SERVICES Supplemental Report

OFFICE: SALINAS, CA

REPORT NUMBER: 123456

DATE OF REPORT: 2/28/07

CARRIER REFERENCE: 682 123 456-6

Inspector's opinion as to cause of damage:

1. PUNCTURES TO THE CARTON ARE CONSISTENT WITH FORK LIFT HOLES AND CORRESPOND WITH THE SCRATCHES AND DENTS.
2. THE WOOD BRACING ON THE PALLET WAS INSECURE AND ALLOWED THE ITEM TO SHIFT AND IS RESPONSIBLE FOR THE BENT FRAME.

Describe packaging inadequacies and suggested improvements:

THE WOOD BRACING WAS INADEQUATE AND THE ITEM SHOULD HAVE BEEN SECURELY BANDED TO THE PALLET AND PACKAGED IN A DOUBLE OR TRIPLE WALL CORRUGATED FIBERBOARD BOX RATHER THAN A SINGLE WALL CORRUGATED FIBERBOARD BOX TO PREVENT THE DAMAGES THAT OCCURRED IN THIS INSTANCE.

Inspector's opinion regarding amount of claim and what might be done to mitigate cost:

THE BENT FRAME MIGHT BE REPAIRABLE, AND THE OTHER DAMAGES ARE PURELY COSMETIC.

Any pertinent comments made by consignee / claimant:

NONE

Inspector's experience with kind and frequency of damage by shipper / consignee / claimant.

NONE

Inspector: JOHN A INSPECTOR

Date: 2/28/07

The contents of this memorandum reflects the opinion of the reporting inspector. This memorandum is prepared in original form only and is confidential to the carrier. Release or publication of the contents will be at the carrier's discretion and risk.